

## **Customize Your Message to Anonymous Donors**

## Sample Email

Hi [NAME]!

Thank you for creating your will with FreeWill and including a gift to [ORGANIZATION].

Because you chose to remain anonymous, [ORGANIZATION] doesn't have your contact information and can't thank you directly. We're sharing this message of gratitude on their behalf:

Thank you for your thoughtful commitment to support [ORGANIZATION] through a gift in your will. We appreciate your decision to remain anonymous and are honored by your trust in our work.

To learn more about the impact of your support, visit [LINK TO LEGACY PAGE OR WEBSITE], or reach out to our team by:

Email:

Phone:

Your generosity will help ensure a brighter future for children worldwide. Together, we can continue helping kids grow up healthy, learning and safe.

We'd like to understand why donors give anonymously. Would you share your motivations in a two-minute survey?

Take a quick survey

Thank you for using FreeWill and for generously supporting the causes that matter to you!



Warmly, Jenny, FreeWill co-founder & co-CEO

## **Custom Message Template**

Thank you for your thoughtful commitment to support <<ORG>> through a gift in your will. We appreciate your decision to remain anonymous and are honored by your trust in our work.

To learn more about the impact of your support, visit <<LINK TO LEGACY PAGE OR WEBSITE>>, or reach out to our team by:

Email:

Phone

Your generosity will help ensure <<mission outcome>>. Together, we can <<short mission summary>>.

## **Guidelines & Suggestions**

- Language should be an evergreen THANK YOU note and may provide organizational information
- Do not specifically request individual identification honor donor anonymity
- Consider including contact information (may include individual name, email address, and/or phone number or direct to a specific team)
  - If you include contact information, incorporate it into the blurb do not include a signature block
- Rich-text formatting options:
  - o Bold, italicized, or underlined text
  - Links to videos, webpages, etc.
  - No graphics
- Consider incorporating mission into message of gratitude
- Suggested word count: < 80 words</li>